



## SHIPPING POLICY

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## 1. Shipping Policy

1. Damages that occur during shipping are discussed in our [Returns Policy](#).
2. All orders on our website are shipped directly from our manufacturers overseas. This saves you paying additional taxes, import fees and retail charges to you pay purchasing products in Australia.
3. All orders are shipped with tracking numbers, these are provided to you via email once we process your order.
4. Delivery can take from 7 to 14 days depending on your location, if your order does not arrive in this timeframe, please notify us.
5. The Blue Light Company shall accept no liability for non-delivery of goods unless notifications of such non-delivery are received within twenty – one (21) days after of the date of the product order by the customer.
6. The Blue Light Companies liability for non-delivery shall be limited to replacement of the goods within a reasonable time.
7. The buyer cannot change the shipping address once the order has been placed as orders are submitted directly to our manufacturers.
8. It is the responsibility of the buyer to ensure that someone is present, at the delivery address, to accept the items ordered.